

Use & Care Guide
Manual de uso y cuidado
Guide d'utilisation et d'entretien
English / Español / Français

Models/Modelos/Modèles: 106.5178*

Kenmore

Counter Depth Side by Side Refrigerator

Refrigerador de dos puertas con profundidad para armario

Réfrigérateur côte à côte à profondeur de comptoir

* = color number, número de color, le numéro de la couleur

P/N W10784740A
Sears Brands Management Corporation
Hoffman Estates, IL, U.S.A. 60179
www.kenmore.com
www.sears.com

Sears Canada Inc.
Toronto, Ontario, Canada M5B 2C3
www.sears.ca



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PROTECTION AGREEMENTS

Master Protection Agreements

Congratulations on making a smart purchase. Your new Kenmore® product is designed and manufactured for years of dependable operation. But like all products, it may require preventive maintenance or repair from time to time. That's when having a Master Protection Agreement can save you money and aggravation.

The Master Protection Agreement also helps extend the life of your new product. Here's what the Agreement* includes:

- ✓ **Parts and labor** needed to help keep products operating properly **under normal use**, not just defects. Our coverage goes **well beyond the product warranty**. No deductibles, no functional failure excluded from coverage—**real protection**.
- ✓ **Expert service** by a force of more than 10,000 authorized **Sears service technicians**, which means someone you can trust will be working on your product.
- ✓ **Unlimited service calls and nationwide service**, as often as you want us, whenever you want us.
- ✓ **"No-lemon" guarantee** – replacement of your covered product if four or more product failures occur within twelve months.
- ✓ **Product replacement** if your covered product can't be fixed.
- ✓ **Annual Preventive Maintenance Check** at your request – no extra charge.
- ✓ **Fast help by phone** – we call it **Rapid Resolution** – phone support from a Sears representative on all products. Think of us as a "talking owner's manual."

- ✓ **Power surge protection** against electrical damage due to power fluctuations.
- ✓ **\$250 Food Loss Protection** annually for any food spoilage that is the result of mechanical failure of any covered refrigerator or freezer.
- ✓ **Rental reimbursement** if repair of your covered product takes longer than promised.
- ✓ **25% discount** off the regular price of any non-covered repair service and related installed parts.

Once you purchase the Agreement, a simple phone call is all that it takes for you to schedule service. You can call anytime day or night, or schedule a service appointment online.

The Master Protection Agreement is a risk free purchase. If you cancel for any reason during the product warranty period, we will provide a full refund. Or, a prorated refund anytime after the product warranty period expires. Purchase your Master Protection Agreement today!

Some limitations and exclusions apply. For prices and additional information in the U.S.A. call 1-800-827-6655.

***Coverage in Canada varies on some items. For full details call Sears Canada at 1-800-361-6665.**

Sears Installation Service

For Sears professional installation of home appliances, garage door openers, water heaters, and other major home items, in the U.S.A. call 1-844-553-6667 or Canada call 1-800-469-4663.

KENMORE APPLIANCE WARRANTY

KENMORE LIMITED WARRANTY

FOR ONE YEAR from the date of sale this appliance is warranted against defects in material or workmanship when it is correctly installed, operated and maintained according to all supplied instructions.

WITH PROOF OF SALE, a defective appliance will receive free repair or replacement at option of seller.

For warranty coverage details about obtaining free repair or replacement, visit www.kenmore.com/warranty.

This warranty applies for only 90 DAYS from the sale date in the United States, and is void in Canada, if this appliance is ever used for other than private household purposes.

This warranty covers ONLY defects in material and workmanship, and will NOT pay for:

1. Expendable items that can wear out from normal use, including but not limited to filters, belts, bags or screw-in base light bulbs.
2. A service technician to clean or maintain this appliance, or to instruct the user in correct appliance installation, operation and maintenance.
3. Service calls to correct appliance installation not performed by Sears authorized service agents, or to repair problems with house fuses, circuit breakers, house wiring, and plumbing or gas supply systems resulting from such installation.
4. Damage to or failure of this appliance resulting from installation not performed by Sears authorized service agents, including installation that was not in accord with electrical, gas or plumbing codes.
5. Damage to or failure of this appliance, including discoloration or surface rust, if it is not correctly operated and maintained according to all supplied instructions.
6. Damage to or failure of this appliance, including discoloration or surface rust, resulting from accident, alteration, abuse, misuse or use for other than its intended purpose.

7. Damage to or failure of this appliance, including discoloration or surface rust, caused by the use of detergents, cleaners, chemicals or utensils other than those recommended in all instructions supplied with the product.
8. Damage to or failure of parts or systems resulting from unauthorized modifications made to this appliance.
9. Service to an appliance if the model and serial plate is missing, altered, or cannot easily be determined to have the appropriate certification logo.

Disclaimer of implied warranties; limitation of remedies

Customer's sole and exclusive remedy under this limited warranty shall be product repair or replacement as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law. Seller shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States or Canada*.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

*In-home repair service is not available in all Canadian geographical areas, nor will this warranty cover user or servicer travel and transportation expenses if this product is located in a remote area (as defined by Sears Canada Inc.) where an authorized servicer is not available.

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REFRIGERATOR SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

⚠ DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury when using your refrigerator, follow these basic precautions:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before servicing.
- Replace all parts and panels before operating.
- Remove doors from your old refrigerator.
- Use nonflammable cleaner.
- Keep flammable materials and vapors, such as gasoline, away from refrigerator.
- Use two or more people to move and install refrigerator.
- Disconnect power before installing ice maker (on ice maker kit ready models only).
- Use a sturdy glass when dispensing ice (on some models).
- Do not hit the refrigerator glass doors (on some models).

SAVE THESE INSTRUCTIONS

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

Proper Disposal of Your Old Refrigerator

⚠ WARNING

Suffocation Hazard

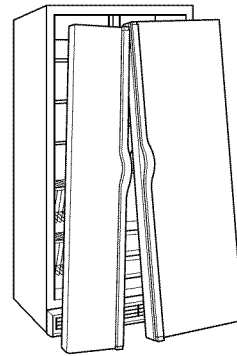
Remove doors from your old refrigerator.

Failure to do so can result in death or brain damage.

IMPORTANT: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous, even if they will sit for “just a few days.” If you are getting rid of your old refrigerator, please follow these instructions to help prevent accidents.

Before You Throw Away Your Old Refrigerator or Freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.



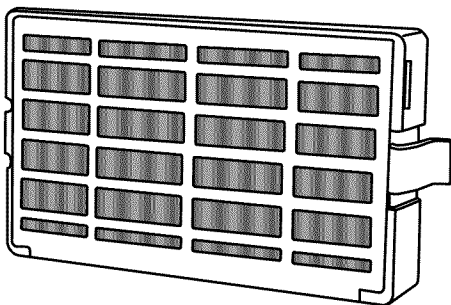
Important information to know about disposal of refrigerants:

Dispose of refrigerator in accordance with Federal and Local regulations. Refrigerants must be evacuated by a licensed, EPA certified refrigerant technician in accordance with established procedures.

REFRIGERATOR USE

Install CleanFlow™ Air Filters (on some models)

On some models, your refrigerator's accessory packet includes two air filters, which must be installed prior to use. On some models, the air filters are already installed at the factory.



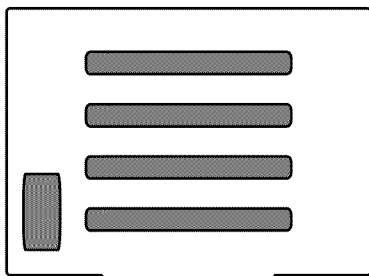
The air filter reduces the buildup of odors. This helps to maintain a cleaner environment inside the refrigerator.

Installing the Air Filters (on some models)

The filters should be installed in two separate locations.

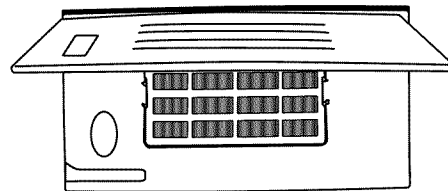
Location 1:

Install one of the filters behind the vented door, which is located (depending on your model) along either the rear or left interior wall near the top of the refrigerator compartment.



1. Remove the air filter from its packaging.

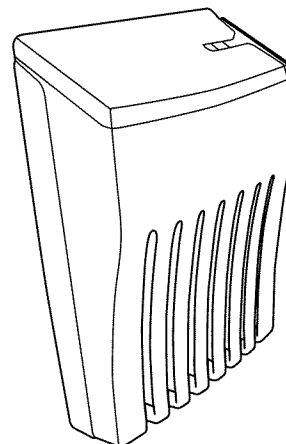
2. Lift open the vented door.
3. Snap the filter into place.



4. Close the vented door.

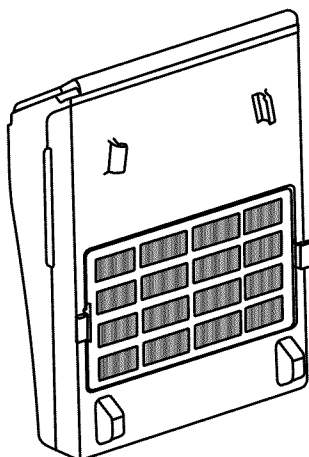
Location 2:

Install the other filter in the filter housing assembly, which is located along an interior side wall of the crisper and/or convertible drawer.



NOTE: There are two housing assemblies. Use one for one of the CleanFlow™ Air Filters, and use the other for the CrisperKeeper™ Produce Preserver pouches. Do not install Air Filters and Produce Preserver pouches in the same housing assembly. See “Install CrisperKeeper™ Produce Preserver” for additional information.

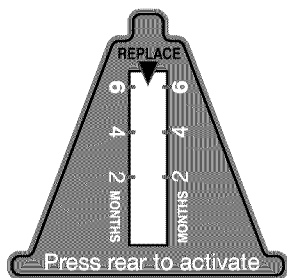
1. Remove the air filter from its packaging.
2. Lift up on the housing in order to remove it from its mounting tab along the wall.
3. Snap the filter into place on the rear of the housing.



4. Place the housing back on the mounting tab along the wall.

Installing the Filter Status Indicators (on some models)

Each filter comes with a status indicator, which should be activated and installed at the same time the air filter is installed.



Location 1:

1. Place the indicator face-down on a firm, flat surface.
2. Apply pressure to the bubble on the back of the indicator, until the bubble pops to activate the indicator.
3. Lift open the vented air filter door. There are notches behind the door. Slide the indicator down into the notches, facing outward.

NOTE: The indicator will not easily slide into the notches if the rear bubble has not been popped.

4. Close the air filter door, and check that the indicator is visible through the rectangular hole in the door.

Location 2:

1. Place the indicator face-down on a firm, flat surface.
2. Apply pressure to the bubble on the back of the indicator, until the bubble pops to activate the indicator.
3. Slide open the cap on the housing assembly.
4. Place the indicator in the top of the housing, facing outward.
5. Slide the cap closed, and check that the indicator is visible through the rectangular hole in the cap.

NOTE: The cap will not easily close if the indicator's rear bubble has not been popped.

Replacing the Air Filter

The disposable air filter should be replaced every 6 months, when the status indicator has completely changed from white to red.

To order a replacement air filter, see "Accessories."

1. Remove the old air filter by squeezing in on the side tabs.
2. Remove the old status indicator.
3. Install the new air filter and status indicator using the instructions in the previous sections.

Install CrisperKeeper™ Produce Preserver (on some models)

On some models, your refrigerator's accessory packet includes a Produce Preserver, which should be installed prior to use. On some models, the Produce Preserver is already installed at the factory.

The Produce Preserver absorbs ethylene, allowing the ripening process of many produce items to slow down. As a result, certain produce items will stay fresh longer.

Ethylene production and sensitivity varies depending on the type of fruit or vegetable. To preserve freshness, it is best to separate produce with sensitivity to ethylene from fruits that produce moderate to high amounts of ethylene.

	Sensitivity to Ethylene	Ethylene Production
Apples	High	Very High
Asparagus	Med.	Very Low
Berries	Low	Low
Broccoli	High	Very Low
Cantaloupe	Med.	High
Carrots	Low	Very Low
Citrus Fruit	Med.	Very Low
Grapes	Low	Very Low
Lettuce	High	Very Low
Pears	High	Very High
Spinach	High	Very Low

Installing the Produce Preserver (on some models)

CAUTION: IRRITANT

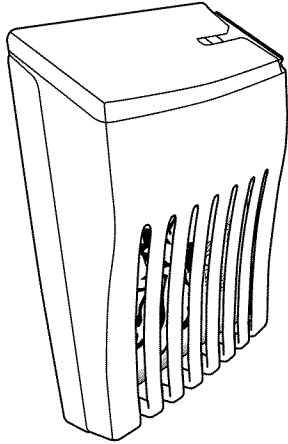
MAY IRRITATE EYES AND SKIN. DANGEROUS FUMES FORM WHEN MIXED WITH OTHER PRODUCTS.

Do not mix with cleaning products containing ammonia, bleach or acids. Do not get in eyes, on skin or clothing. Do not breathe dust. Keep out of reach of children.

FIRST AID TREATMENT: Contains potassium permanganate. If swallowed, call a Poison Control Center or doctor immediately. Do not induce vomiting. If in eyes, rinse with water for 15 minutes. If on skin, rinse with water.

For best performance, always use two Produce Preserver pouches. Both pouches should be installed in the same housing assembly, which is located along an interior side wall of the crisper and/or convertible drawer.

NOTE: There are two housing assemblies. Use one for the CrisperKeeper™ Produce Preserver pouches, and use the other for one of the CleanFlow™ Air Filters. Do not install Produce Preserver pouches and Air Filters in the same housing assembly. See “Install CleanFlow™ Air Filters” for additional information.



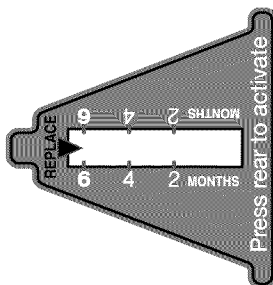
1. Remove the Produce Preserver pouches from their packaging.



2. Lift up on the housing in order to remove it from its mounting tab along the wall.
3. Open the housing by pulling up and out on the back of the top of the housing.
4. Place both pouches inside the housing, then snap the housing back together.
5. Place the housing back on the mounting tab along the wall.

Installing the Status Indicator (on some models)

The Produce Preserver comes with a status indicator, which should be activated and installed at the same time the pouch is installed.



1. Place the indicator face-down on a firm, flat surface.
2. Apply pressure to the bubble on the back of the indicator, until the bubble pops to activate the indicator.
3. Slide open the cap on the Produce Preserver housing.
4. Place the indicator in the top of the housing, facing outward.
5. Slide the cap closed, and check that the indicator is visible through the rectangular hole in the cap.

NOTE: The cap will not easily close if the indicator's rear bubble has not been popped.

Replacing the Produce Preserver (on some models)

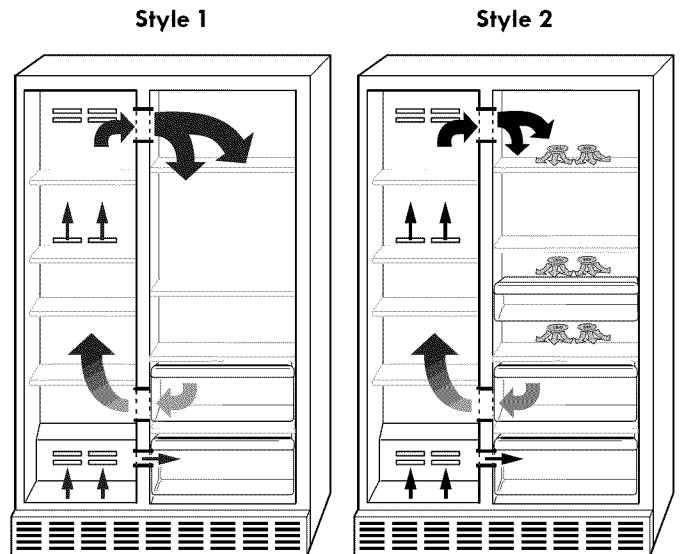
The disposable pouches should be replaced every 6 months, when the status indicator has completely changed from white to red.

To order replacements, see “Accessories.”

1. Remove the old pouches from the Produce Preserver housing.
2. Remove the old status indicator.
3. Install the new pouches and status indicator using the instructions in the previous sections.

Ensuring Proper Air Circulation

In order to ensure proper temperatures, you need to permit air to flow between the two sections. Cold air enters the bottom of the freezer section and moves up. It then enters the refrigerator section through the top vent. (On Style 2 models, this air is also evenly distributed throughout the refrigerator compartment through six vents on the back wall.) Air then returns to the freezer as shown.



Do not block any of these vents with food such as soda, cereal, bread, etc. If the vents are blocked, airflow will be obstructed and temperature and moisture problems may occur.

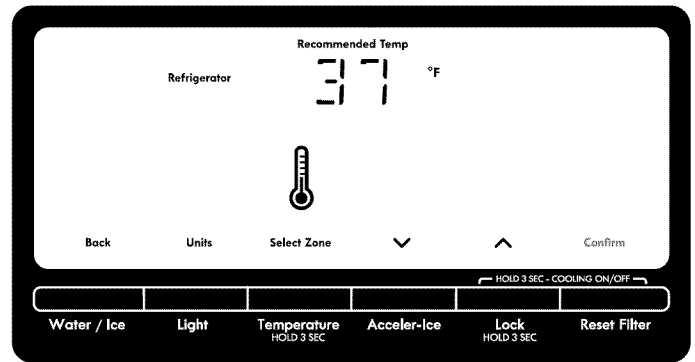
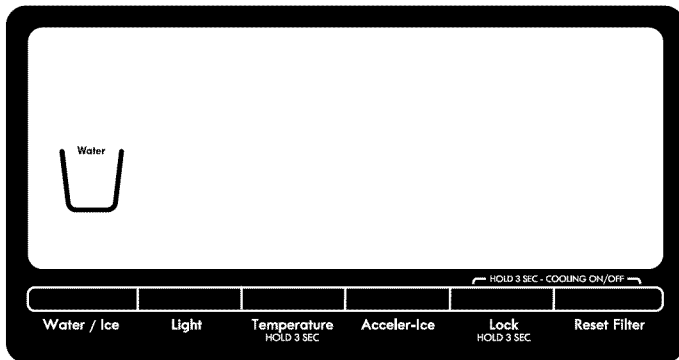
IMPORTANT: Because air circulates between both sections, any odors formed in one section will transfer to the other. You must thoroughly clean both sections to eliminate odors. To avoid odor transfer and drying out of food, wrap or cover foods tightly.

Using the Controls

The refrigerator and freezer controls are located on the dispenser panel.

IMPORTANT: The display screen on the dispenser control panel will turn off automatically and enter “sleep” mode when the control buttons and dispenser pad have not been used for 2 minutes or more. While in “sleep” mode, the first press of a control button will only reactivate the display screen, without changing any settings.

- Touch any control button on the dispenser panel to activate the display screen. The home screen will appear as shown.



NOTE: To view Celsius temperatures, press the LIGHT button when adjust mode is activated. To return the display setting to Fahrenheit, press LIGHT again.

- When adjust mode is activated, the display screen shows the refrigerator set point and “REFRIGERATOR” appears.
- Press LOCK to raise the set point, or press ACCELER-ICE to lower the set point.
- When you have finished viewing (and adjusting if desired) the refrigerator set point, press TEMPERATURE to change the display to show the freezer set point. When the zone has been changed, “FREEZER” appears on the display screen.
- Press LOCK to raise the set point, or press ACCELER-ICE to lower the set point.
- When you have finished viewing (and adjusting if desired) both the refrigerator and freezer set points, press RESET FILTER to save the settings.

NOTE: To exit without saving changes, press WATER/ICE at any time while in adjust mode, or allow about 60 seconds of inactivity and adjust mode will turn off automatically.

When adjusting temperature set points, use the following chart as a guide.

CONDITION:	TEMPERATURE ADJUSTMENT:
REFRIGERATOR too cold	REFRIGERATOR Setting 1° higher
REFRIGERATOR too warm	REFRIGERATOR Setting 1° lower
FREEZER too cold	FREEZER Setting 1° higher
FREEZER too warm / Too little ice	FREEZER Setting 1° lower

The set point range for the refrigerator is 33°F to 45°F (0°C to 7°C). The set point range for the freezer is -5°F to 5°F (-21°C to -15°C).

Cooling On/Off

Your refrigerator and freezer will not cool when cooling is turned off.

- To turn cooling off, press and hold the LOCK and RESET FILTER buttons at the same time for 3 seconds.

IMPORTANT: To avoid unintentionally locking the dispenser or changing other settings, be sure to press both buttons at exactly the same time.

Adjusting the Controls

For your convenience, your refrigerator and freezer controls are preset at the factory. When you first install your refrigerator, make sure that the controls are still set to the “mid-settings.” The factory recommended set points are 37°F (3°C) for the refrigerator and 0°F (-18°C) for the freezer.

IMPORTANT:

- Wait 24 hours before you put food into the refrigerator. If you add food before the refrigerator has cooled completely, your food may spoil.

NOTE: Adjusting the set points to a colder than recommended setting will not cool the compartments any faster.

- If the temperature is too warm or too cold in the refrigerator or freezer, first check the air vents to be sure they are not blocked before adjusting the controls.
- The preset settings should be correct for normal household usage. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.
- Wait at least 24 hours between adjustments. Recheck the temperatures before other adjustments are made.

To view and adjust the set points, press and hold the TEMPERATURE button for 3 seconds. When adjust mode is activated, adjusting information will appear on the display screen.

When cooling is off, "COOLING OFF" will appear on the display screen.

- Press and hold LOCK and RESET FILTER for 3 seconds again to turn cooling back on.

Additional Features

Accelerated Ice Production

The Accelerated Ice feature assists with temporary periods of heavy ice usage by increasing ice production.

IMPORTANT: This feature only works if the ice maker is turned on. See "Ice Maker and Storage Bin."

- To turn on the feature, press ACCELER-ICE. When the feature is on, the Accelerated Ice icon will appear on the dispenser display screen.



The Accelerated Ice setting will remain on for a minimum of 90 minutes unless manually turned off.

- To manually turn off the feature, press ACCELER-ICE again, or adjust the freezer temperature set point. The Accelerated Ice icon will disappear when the feature is off.

NOTE: If increased ice production is desired at all times, change the freezer set point to a lower setting. Setting the freezer to a colder temperature may make some foods, such as ice cream, harder.

Door Ajar Alarm

The Door Ajar Alarm feature sounds an alarm when the refrigerator or freezer door is open for 5 minutes and the product cooling is turned on. The alarm will repeat every 2 minutes. Close both doors to turn it off. The feature then resets and will reactivate when either door is left open again for 5 minutes.

NOTE: To mute the audible alarm while keeping the doors open, such as while cleaning the inside of the refrigerator, press any button on the control panel. The alarm sound will be temporarily turned off, but the Door Ajar icon will still be displayed on the dispenser control panel.



Disabling Sounds

- To turn off all dispenser and control sounds, press and hold WATER/ICE and RESET FILTER at the same time for 3 seconds.

IMPORTANT: To avoid unintentionally changing other settings, be sure to press both buttons at exactly the same time.

- To turn all sounds back on, press and hold WATER/ICE and RESET FILTER at the same time for 3 seconds again.

Water and Ice Dispensers

NOTES:

- The dispensing system will not operate when either door (refrigerator or freezer) is open.
- Allow 24 hours for the refrigerator to cool down and chill water.
- Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced. Wait 72 hours for full ice production.

- The display screen on the dispenser control panel will turn off automatically and enter "sleep" mode when the control buttons and dispenser pad have not been used for 2 minutes or more. While in "sleep" mode, the first press of a control button will only reactivate the display screen, without changing any settings.

Flush the Water System

Air in the water dispensing system can cause the water dispenser to drip. After connecting the refrigerator to a water source or replacing the water filter, flush the water system. Flushing the water dispensing system forces air from the water line and filter, and prepares the water filter for use.

NOTE: As air is cleared from the system, water may spurt out of the dispenser.

1. Using a sturdy container, depress and hold the water dispenser pad for 5 seconds, then release it for 5 seconds.
2. Repeat Step 1 until water begins to flow.
3. Once water begins to flow, continue depressing and releasing the dispenser pad (5 seconds on, 5 seconds off) until a total of 3 gal. (12 L) has been dispensed.

Additional flushing may be required in some households.

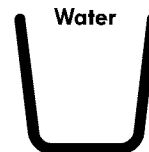
The Water Dispenser

IMPORTANT:

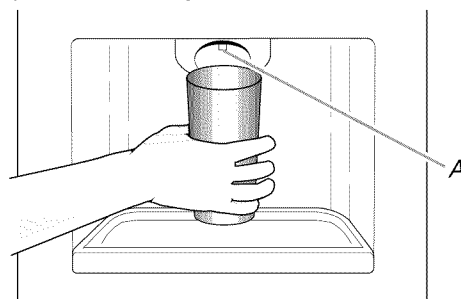
- Dispense at least 1 qt (1 L) of water every week to maintain a fresh supply.
- If the flow of water from the dispenser decreases, it could be caused by low water pressure.
 - With the water filter removed, dispense 1 cup (237 mL) of water. If 1 cup of water is dispensed in 8 seconds or less, the water pressure to the refrigerator meets the minimum requirement.
 - If it takes longer than 8 seconds to dispense 1 cup of water, the water pressure to the refrigerator is lower than recommended. See "Water Supply Requirements" or "Problem Solver" for suggestions.

To Dispense Water:

1. Press the WATER/ICE button until "Water" is selected.



2. Press a sturdy glass against the dispenser pad. Hold the glass close to the water dispenser spout to ensure that the water dispenses into the glass.



A. Water dispenser spout

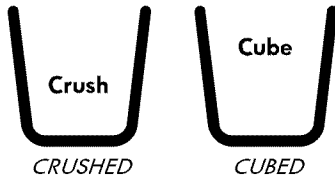
3. Remove the glass to stop dispensing.

The Ice Dispenser

Ice dispenses from the ice maker storage bin in the freezer when the dispenser pad is pressed. To turn off the ice maker, see “Ice Maker and Storage Bin.”

Your ice maker can produce both crushed and cubed ice. Before dispensing ice, select which type of ice you prefer by pressing the WATER/ICE button.

The display screen indicates which type of ice is selected.



For crushed ice, cubes are crushed before being dispensed. This may cause a slight delay when dispensing crushed ice. Noise from the ice crusher is normal, and pieces of ice may vary in size. When changing from crushed to cubed, a few ounces of crushed ice will be dispensed along with the first cubes.

To Dispense Ice:

1. Make sure the desired type of ice is selected. To switch between cubed and crushed, press WATER/ICE.

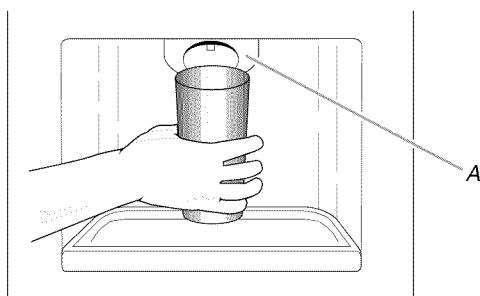
⚠ WARNING

Cut Hazard

Use a sturdy glass when dispensing ice.

Failure to do so can result in cuts.

2. Press a sturdy glass against the dispenser pad. Hold the glass close to the ice guide to ensure that the ice dispenses into the glass.



A. Ice guide

IMPORTANT: You do not need to apply a lot of pressure to the pad in order to activate the ice dispenser. Pressing hard will not make the ice dispense faster or in greater quantities.

3. Remove the glass to stop dispensing.

NOTE: Ice may continue to dispense for several seconds after removing the glass from the pad. The dispenser may continue to make noise for a few seconds after dispensing.

The Dispenser Light

When you use the dispenser, the light will automatically turn on.

- If you want the light to be on continuously, press LIGHT. The display screen indicates when the light is set to stay on.



- Press LIGHT again to turn the dispenser light off.

The dispenser lights are LEDs that cannot be changed. If it appears that your dispenser lights are not working, see “Problem Solver” for more information.

The Dispenser Lock

The dispenser can be turned off for easy cleaning or to avoid unintentional dispensing by small children and pets.

NOTE: The lock feature does not shut off power to the refrigerator, to the ice maker, or to the dispenser light. It simply deactivates the controls and dispenser pad. To turn off the ice maker, see “Ice Maker and Storage Bin.”

- Press and hold LOCK for 3 seconds to lock the dispenser.
- Press and hold LOCK a second time to unlock the dispenser.

The display screen indicates when the dispenser is locked.



Water Filtration System

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.

Water Filter Status Light

The water filter status light will help you know when to change your water filter.

- When the dispenser control panel’s water filter status display changes to “ORDER,” this tells you that it is almost time to change the water filter cartridge.
- Replace the water filter cartridge when the water filter status display changes to “REPLACE.”

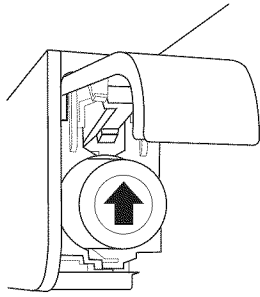
NOTE: If water flow to your water dispenser or ice maker decreases noticeably, change the filter sooner. The filter should be replaced at least every 6 months, depending on your water quality and usage.

Resetting the Filter Status

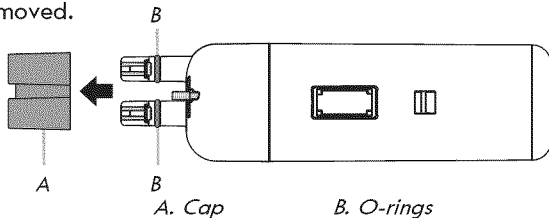
- After changing the water filter, reset the status light. Press RESET FILTER to initiate the reset, then press RESET FILTER again to confirm that you want to reset the status light.

When the system is reset, the “ORDER” and “REPLACE” icons will disappear from the display screen.

Changing the Water Filter



1. Locate the water filter in the top-right corner of the refrigerator compartment.
2. Lift open the filter cover door. The filter will be released and then be ejected as the door is opened.
3. When the door is completely open, pull the filter straight out.
NOTE: There may be some water in the filter. Some spilling may occur. Use a towel to wipe up any spills.
4. Take the new filter out of its packaging and remove the cap. Be sure the O-rings are still in place after the cap is removed.



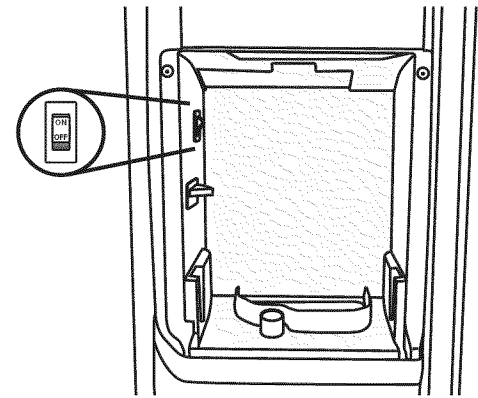
5. With the arrow pointing up, align the new filter with the filter housing and slide it into place. The filter cover door will automatically begin to close as the new filter is inserted.
6. Close the filter cover door completely in order to snap the filter into place. You may need to press hard.
7. Flush the water system. See "Water and Ice Dispensers."

Ice Maker and Storage Bin

- Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced.
- The quality of your ice will be only as good as the quality of the water supplied to your ice maker. Avoid connecting the ice maker to a softened water supply. Water softener chemicals (such as salt) can damage parts of the ice maker and lead to poor quality ice. If a softened water supply cannot be avoided, make sure the water softener is operating properly and is well maintained.
- Do not use anything sharp to break up the ice in the storage bin. This can cause damage to the ice container and the dispenser mechanism.
- Do not store anything on top of or in the ice maker or storage bin.

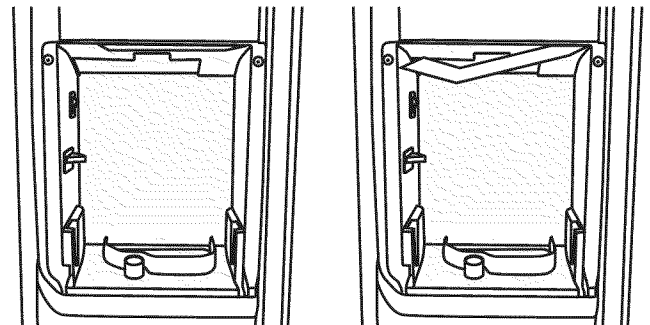
Turning the Ice Maker On/Off

The On/Off switch, located on the left wall of the freezer door, can only be accessed when the ice storage bin has been removed. See the following section for bin removal instructions.



- To turn on the ice maker, flip the switch to the ON(up) position.
- To manually turn off the ice maker, flip the switch to the OFF (down) position.

NOTE: The ice maker has an automatic shutoff to keep the storage bin from overflowing during normal operation. As ice is made, the ice cubes will fill the ice storage bin, and the ice cubes will raise the shutoff arm to the OFF (arm up) position. When the storage bin is at full capacity, the ice maker will automatically stop ice production, but the ice maker On/Off switch will remain in the ON (up) position.

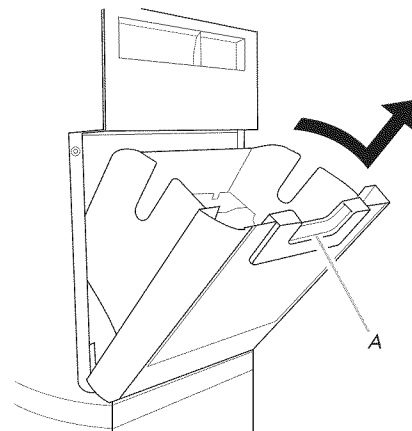


Ice production OFF
(Shutoff arm UP)

Ice production ON
(Shutoff arm DOWN)

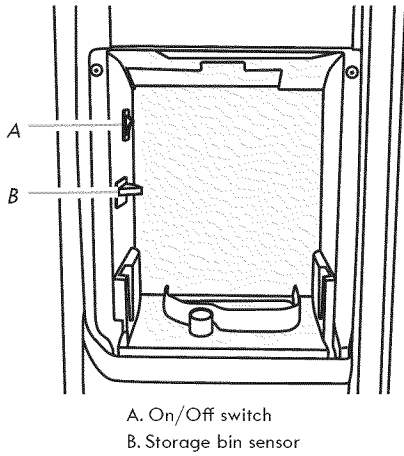
Removing and Replacing the Ice Storage Bin:

1. Press down the release lever and tilt the bucket outward. Use both hands to hold the base of the storage bin, then lift it up and out.



A. Release lever

NOTE: It is not necessary to flip the ice maker On/Off switch to the OFF (down) position when removing the storage bin. The storage bin sensor, located on the left wall of the freezer door, stops the ice maker from producing ice if the door is open or the storage bin is removed.



2. Replace the bin by sliding it onto the door, then tilting it back into an upright position. The release lever will click when the bin is securely in place.

REFRIGERATOR FEATURES

Your model may have some or all of these features. Features that can be purchased separately as product accessories are labeled with the word "Accessory." Not all accessories will fit all models. If you are interested in purchasing one of the accessories, please call the toll-free number on the back cover or in the "Accessories" section.

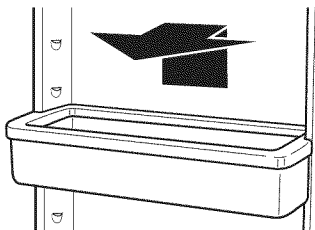
Important information to know about glass shelves and covers:

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

Refrigerator Door Bins (on some models)

To Remove and Replace the Bins:

1. Remove the bin by lifting it and pulling it straight out.
2. Replace the bin by sliding it in above the desired supports and pushing it down until it stops.



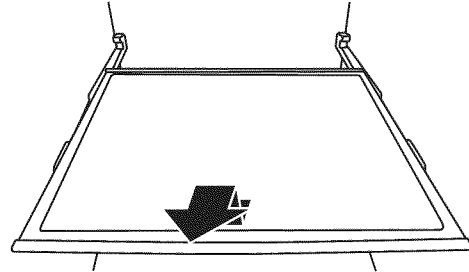
Refrigerator Shelves

(number of shelves varies by model)

Store similar foods together and adjust the shelves to fit different heights. This reduces the time the refrigerator door is open and saves energy.

To Remove and Replace a Shelf:

1. Pull the shelf forward to the stop. Tilt the front of the shelf up and lift it slightly as you pull the shelf from the frame.
2. Replace the shelf by guiding it back into the slots on the frame and pushing the shelf in past the stop.



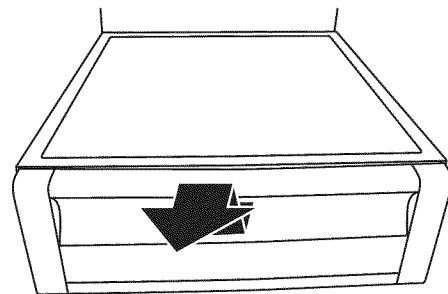
Deli Drawer

(on some models)

The deli drawer stores raisins, nuts, spreads, and other small items at normal refrigerator temperatures.

To Remove and Replace the Deli Drawer:

1. Remove the deli drawer by sliding it straight out to the stop. Lift the front and slide the drawer out the rest of the way.
2. Replace the deli drawer by sliding it back past the stop.



Convertible Vegetable/Meat Drawer, Crisper and Covers (on some models)

Crisper and Convertible Vegetable/Meat Drawers

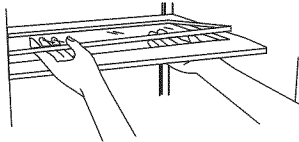
To Remove and Replace Drawers:

1. Slide crisper or meat drawer straight out to the stop. Lift the front of drawer with one hand while supporting the bottom of drawer with the other hand and slide the drawer out the rest of the way.
2. Replace the crisper or meat drawer by sliding it back in fully past the drawer stop.

Crisper and Convertible Vegetable/Meat Drawer Covers

To Remove and Replace Covers:

1. Remove the crisper and meat drawer. Press up in center of crisper glass insert until it rises above the plastic frame. Holding the crisper glass firmly, slowly slide the glass insert forward to remove. Lift crisper cover frame and remove. Repeat steps to remove the meat drawer cover.



2. Replace back of meat drawer cover frame into supports or slides on side walls of the refrigerator and lower or slide the front of the cover frame into place. Slide rear of glass insert into cover frame and lower front into place. Repeat steps to replace the crisper cover.

Convertible Vegetable/Meat Drawer Temperature Control

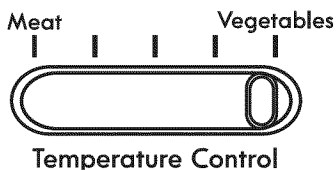
(on some models)

The convertible vegetable/meat drawer can be adjusted to properly chill meats or vegetables. The air inside the pan is cooled to avoid "spot" freezing and can be set to keep meats at the National Livestock and Meat Board recommended storage temperatures of 28° to 32°F (2° to 0°C).

IMPORTANT: To extend freshness, wrap meats in airtight, moisture-proof materials before storing. Always store meat as recommended.

Adjusting the Control:

- Move the control to the right (less cold) or to the left (colder) as desired.



To store vegetables: Set the control to VEGETABLES (all the way to the right) to store vegetables at their optimal storage temperatures (which need to be warmer than those for meat).

IMPORTANT: If food starts to freeze, move the control to the right (less cold), toward the VEGETABLES setting. Remember to wait 24 hours between adjustments. Doing so gives the temperature of the food time to change.

Meat Storage Guide

Store most meat in original wrapping as long as it is airtight and moisture-proof. Rewrap if necessary. See the following chart for storage times. When storing meat longer than the times given, freeze the meat.

Fresh fish or shellfish..... use same day as purchased
Chicken, ground beef, variety meat (liver, etc.) 1 2 days
Cold cuts, steaks/roasts 3 5 days
Cured meats..... 7 10 days
Leftovers - Cover leftovers with plastic wrap, aluminum foil, or plastic containers with tight lids.

Crisper Humidity Control

(on some models)

You can control the amount of humidity in the moisture sealed crisper. Adjust the control to any setting between FRUIT [-] and VEGETABLES [+].



FRUIT [-] (open) lets moist air out of the crisper for best storage of fruits and vegetables with skins.

- Fruit: Wash, let dry and store in refrigerator in plastic bag or crisper. Do not wash or hull berries until they are ready to use. Sort and keep berries in original container in crisper, or store in a loosely closed paper bag on a refrigerator shelf.
- Vegetables with skins: Place in plastic bag or plastic container and store in crisper.

VEGETABLES [+] (closed) keeps moist air in the crisper for best storage of fresh, leafy vegetables.

- Leafy vegetables: Wash in cold water, drain and trim or tear off bruised and discolored areas. Place in plastic bag or plastic container and store in crisper.

Utility Bin

(on some models - Accessory)

The utility bin can be placed anywhere inside the refrigerator or freezer. It can be used to hold various small items such as kids' snacks, or for extra ice storage.

NOTE: For long-term storage, place eggs in a covered container or in their original carton on an interior shelf.

FREEZER FEATURES

Your model may have some or all of these features.

Frozen Food Storage Guide

Storage times will vary according to the quality and type of food, the type of packaging or wrap used (should be airtight and moisture proof), and the storage temperature. Ice crystals inside a sealed package are normal. This simply means that moisture in the food and air inside the package have condensed, creating ice crystals.

Put no more unfrozen food into the freezer than will freeze within 24 hours (no more than 2 to 3 lbs of food per cubic foot [907 to 1,350 g per 28 L] of freezer space). Leave enough space in the freezer for air to circulate around packages. Be certain to leave enough room for the door to close tightly.

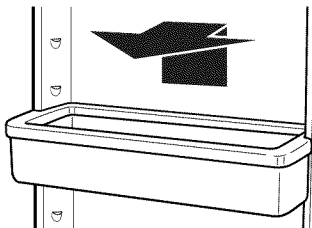
For more information on preparing food for freezing, check a freezer guide or reliable cookbook.

Freezer Door Bins

(on some models)

To Remove and Replace the Bins:

1. Remove the bin by lifting it and pulling it straight out.
2. Replace the bin by sliding it in above the desired supports and pushing it down until it stops.

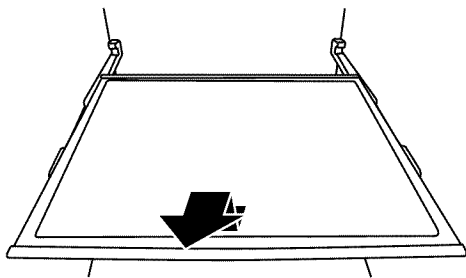


Freezer Shelf

(number of shelves varies by model)

To Remove and Replace a Shelf:

1. Pull the shelf forward to the stop. Tilt the front of the shelf up and lift it slightly as you pull the shelf from the frame.
2. Replace the shelf by guiding it back into the slots on the frame and pushing the shelf in past the stop.



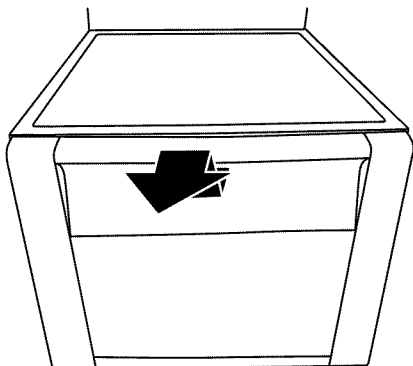
Freezer Bin

(on some models)

The freezer bin can be used to store bags of frozen fruits and vegetables that may slide off freezer shelves.

To Remove and Replace the Freezer Bin:

1. Remove the bin by sliding it out to the stop. Lift the front to slide the bin out the rest of the way.



2. Replace the bin by positioning it on the rails. Lift the bin front slightly while pushing it in fully past the stops.

REFRIGERATOR CARE

Cleaning

⚠ WARNING



Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion, or fire.

Both the refrigerator and freezer sections defrost automatically. However, clean both compartments about once a month to avoid buildup of odors. Wipe up spills immediately.

To Clean Your Refrigerator:

1. Unplug refrigerator or disconnect power.
2. Remove all removable parts from inside, such as shelves, crispers, etc.
3. Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
 - Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools. These can scratch or damage materials.
 - To help remove odors, you can wash interior walls with a mixture of warm water and baking soda (2 tbs to 1 qt [26 g to 0.95 L] of water).
4. Determine whether your refrigerator exterior is painted metal, Ultra Satin™ (stainless look) finish, brushed aluminum or stainless steel, and choose the appropriate cleaning method.

NOTE: Ultra Satin™ (stainless look) finish has a smooth, uniform color with a glossy finish that resists fingerprints. Stainless steel has a distinct grainy texture with variation in color that is natural to steel.

Painted metal: Wash exteriors with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners, or cleaners designed for stainless steel. Dry thoroughly with a soft cloth. Additionally, to avoid damage to painted metal exteriors, apply appliance wax (or auto paste wax) with a clean, soft cloth. Do not wax plastic parts.

Brushed aluminum: Wash with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners, or cleaners designed for stainless steel. Dry thoroughly with a soft cloth.

Ultra Satin™ (stainless look) finish: Wash with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners, or cleaners designed for stainless steel. Dry thoroughly with a soft cloth.

Stainless steel finish: Wash with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a soft cloth.

- To keep your stainless steel refrigerator looking like new and to remove minor scuffs or marks, it is suggested that you use the manufacturer's approved Stainless Steel Cleaner and Polish. To order the cleaner, see "Accessories."

IMPORTANT: This cleaner is for stainless steel parts only!

- Do not allow the Stainless Steel Cleaner and Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets. If unintentional contact does occur, clean plastic part with a sponge and mild detergent in warm water. Dry thoroughly with a soft cloth.
5. If your model has a touch screen display on the dispenser panel, clean the screen using a soft, lint-free cloth. Mix a mild detergent with water, then use the mixture to dampen the cloth and gently wipe the screen.
 - To avoid unintentionally changing settings, make sure the refrigerator is unplugged or the power is disconnected before wiping the screen.
 - Do not over-saturate the cloth. Do not spray or wipe liquids directly onto the screen. Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, nail polish remover, bleaches or cleansers containing petroleum products. Do not use paper towels, scouring pads, or other harsh cleaning tools. These can scratch or damage materials.
 6. There is no need for routine condenser cleaning in normal home operating environments. If the environment is particularly greasy or dusty, or there is significant pet traffic in the home, the condenser should be cleaned every 2 to 3 months to ensure maximum efficiency.

If you need to clean the condenser:

 - Remove the base grille. See "Base Grille" graphic or "Base Grille" section.
 - Use a vacuum cleaner with a soft brush to clean the grille, the open areas behind the grille and the front surface area of the condenser.
 - Replace the base grille when finished.
 7. Plug in refrigerator or reconnect power.

Lights

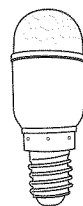
IMPORTANT: The light bulbs in both the refrigerator and freezer compartments of your new refrigerator may use LED technology. If the lights do not illuminate when the refrigerator and/or freezer door is opened, call for assistance or service. In the U.S.A. and Canada, call **1-800-4-MY-HOME (1-800-469-4663)**.

Light Styles:

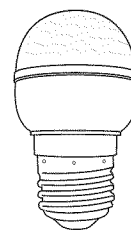
The dispenser lights are mini LEDs that cannot be changed.

The interior lights vary by model.

- Some models have mini LEDs that cannot be changed.
- Some models have full-size LED bulbs that can be changed. To order replacement LED bulbs, call **1-800-4-MY-HOME (1-800-469-4663)** in the U.S.A. and Canada.



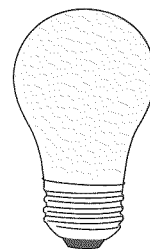
**Part Number
W10574850A
(2.0 watts)**



**Part Number
W10565137A
(3.6 watts)**

NOTE: Some LED replacement bulbs are not recommended for wet/damp environments. The refrigerator and freezer compartments are considered to be wet/damp environments. If using an LED bulb other than the part numbers recommended above, read and follow all instructions on the replacement bulb's packaging before installing it.

- Some models have incandescent 40-watt bulbs that can be changed.



NOTE: Not all replacement bulbs will fit your refrigerator. Do not use an incandescent bulb in excess of 40 watts.

To Change a Light Bulb:

1. Unplug refrigerator or disconnect power.
2. Remove the light shield, as explained in the following sections.

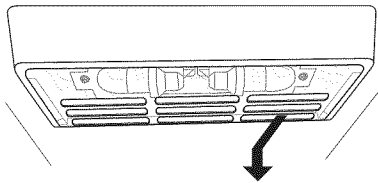
NOTE: To clean the light shield, wash it with warm water and liquid detergent. Before reinstalling, thoroughly rinse and dry the shield.

3. Replace the burned-out light bulb, as explained in the following sections.
4. Reinstall the light shield, as explained in the following sections.
5. Plug in refrigerator or reconnect power.

Refrigerator Compartment - Upper Lights

Light Shield Removal:

- Slide the light shield toward the rear of the refrigerator and remove it from the light housing.

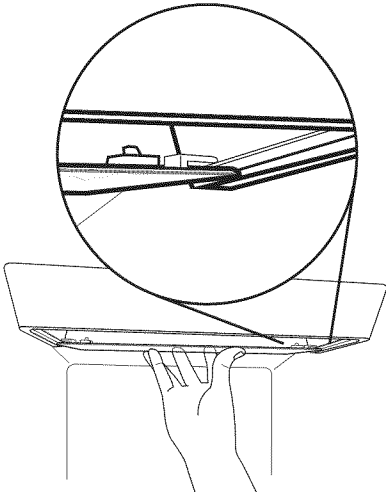


Replacement Bulb:

- If the burned-out light is a full-size LED bulb, replace it with part number W10574850A (a 2.0 watt LED bulb).
- If the burned-out light is an incandescent bulb, replace it with an incandescent appliance bulb of the same size, shape and wattage (40-watt maximum).

Light Shield Reinstallation:

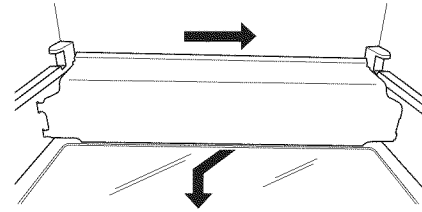
- Align the light shield in the grooves at the bottom edge of the light housing, then slide it forward until it snaps into place.



Refrigerator Compartment - Lower Lights

Light Shield Removal:

- Slide the light shield to the right to remove the left end from the wall slots, then pull the right end out of its wall slots.

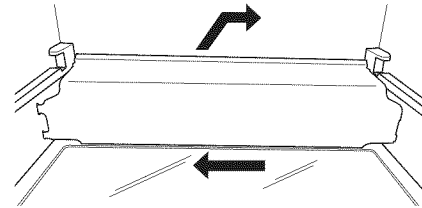


Replacement Bulb:

- If the burned-out light is a full-size LED bulb, replace it with part number W10565137A (a 3.6 watt LED bulb).
- If the burned-out light is an incandescent bulb, replace it with an incandescent appliance bulb of the same size, shape and wattage (40-watt maximum).

Light Shield Reinstallation:

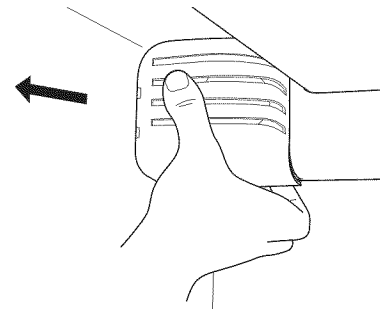
- Place the right end of the light shield into the wall slots, then snap the left end into its wall slots.



Freezer Compartment - Upper Light

Light Shield Removal:

- Gently squeeze the front and the bottom-rear edge of the light shield to release the tabs from the wall slots, then pull the light shield forward.

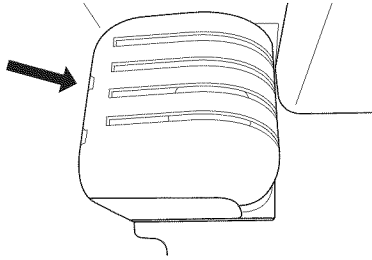


Replacement Bulb:

- If the burned-out light is a full-size LED bulb, replace it with part number W10565137A (a 3.6 watt LED bulb).
- If the burned-out light is an incandescent bulb, replace it with an incandescent appliance bulb of the same size, shape and wattage (40-watt maximum).

Light Shield Reinstallation:

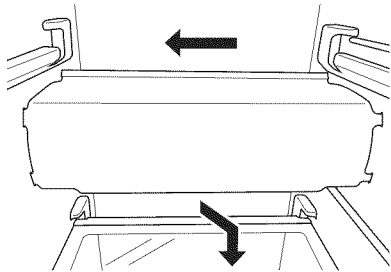
- Align the light shield in its proper position, and snap the tabs into the wall slots.



Freezer Compartment - Lower Light

Light Shield Removal:

- Slide the light shield to the left to remove the right end from the wall slots, then pull the left end out of its wall slots.

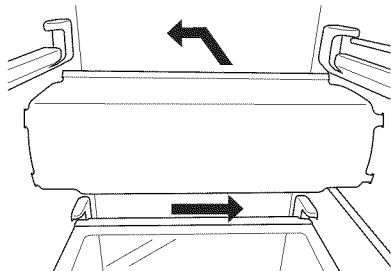


Replacement Bulb:

- If the burned-out light is a full-size LED bulb, replace it with part number W10565137A (a 3.6 watt LED bulb).
- If the burned-out light is an incandescent bulb, replace it with an incandescent appliance bulb of the same size, shape and wattage (40-watt maximum).

Light Shield Reinstallation:

- Place the left end of the light shield into the wall slots, then snap the right end into its wall slots.



Power Interruptions

If the power will be out for 24 hours or less, keep the door or doors closed (depending on your model) to help food stay cold and frozen.

If the power will be out for more than 24 hours, do one of the following:

- Remove all frozen food and store it in a frozen food locker.
- Place 2 lbs (907 g) of dry ice in the freezer for every cubic foot (28 L) of freezer space. This will keep the food frozen for 2 to 4 days.
- If neither a food locker nor dry ice is available, consume or can perishable food at once.

REMEMBER: A full freezer stays cold longer than a partially filled one. A freezer full of meat stays cold longer than a freezer full of baked goods. If you see that food contains ice crystals, it may be refrozen, although the quality and flavor may be affected. If the condition of the food is poor, dispose of it.

Vacation and Moving Care

Vacations

If You Choose to Leave Refrigerator On While You Are Away:

1. Use up any perishables and freeze other items.
2. If your refrigerator has an automatic ice maker and is connected to the household water supply, turn off the water supply to the refrigerator. Property damage can occur if the water supply is not turned off.
3. If you have an automatic ice maker, turn off the ice maker.
NOTE: Depending on your model, raise the wire shutoff arm to OFF (up) position or press the switch to OFF (right).
4. Empty the ice bin.

If You Choose to Turn Refrigerator Off Before You Leave:

1. Remove all food from the refrigerator.
2. If your refrigerator has an automatic ice maker:
 - Turn off the water supply to the ice maker at least one day ahead of time.
 - When the last load of ice drops, raise the wire shutoff arm to the OFF (up) position or move the switch to the OFF (right) setting.
3. Depending on the model, turn the Refrigerator Control to OFF or turn cooling off. See "Using the Controls" in the User Instructions, User Guide, or Use & Care Guide.
4. Clean, wipe, and dry thoroughly.
5. Tape rubber or wood blocks to the tops of both doors to prop them open far enough for air to get in. This stops odor and mold from building up.

Moving

When you are moving your refrigerator to a new home, follow these steps to prepare it for the move.


1. If your refrigerator has an automatic ice maker:
 - Turn off the water supply to the ice maker at least one day ahead of time.
 - Disconnect the water line from the back of the refrigerator.
 - When the last load of ice drops, raise the wire shutoff arm to the OFF (up) position or move the switch to the OFF (right) setting.
2. Remove all food from the refrigerator and pack all frozen food in dry ice.
3. Empty the ice bin.
4. Depending on the model, turn the Refrigerator Control to OFF or turn cooling off. See "Using the Controls" in the User Instructions, User Guide, or Use & Care Guide.
5. Unplug refrigerator.
6. Clean, wipe, and dry thoroughly.

7. Take out all removable parts, wrap them well, and tape them together so they don't shift and rattle during the move.
 8. Depending on the model, raise the front of the refrigerator so it rolls more easily OR screw in the leveling legs so they don't scrape the floor. See "Adjust the Doors" or "Door Removal, Leveling and Alignment."
 9. Tape the doors closed and tape the power cord to the back of the refrigerator.
- When you get to your new home, put everything back and refer to the Installation Instructions for preparation instructions. Also, if your refrigerator has an automatic ice maker, remember to reconnect the water supply to the refrigerator.

PROBLEM SOLVER

First try the solutions suggested here or visit our website to possibly avoid the cost of a service call.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.
 Do not remove ground prong.
 Do not use an adapter.
 Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

GENERAL OPERATION Possible Causes and/or Recommended Solutions

- | | |
|--------------------------------------|---|
| Refrigerator will not operate | <ul style="list-style-type: none"> ■ Not connected to an electrical supply - Plug the power cord into a grounded 3 prong outlet. Do not use an extension cord. ■ No power to the electrical outlet - Plug in a lamp to see if the outlet is working. ■ Household fuse has blown or circuit breaker has tripped - Replace the fuse or reset the circuit breaker. If the problem continues, contact a licensed electrician. ■ Control or cooling is not turned on - Turn on the refrigerator control, or turn cooling on. See "Using the Controls." ■ New installation - Following installation, allow 24 hours for the refrigerator and freezer to cool completely. <p>NOTE: Adjusting the temperature control(s) to the coldest setting will not cool either compartment (refrigerator or freezer) more quickly.</p> |
| Motor seems to run too much | <ul style="list-style-type: none"> ■ Your new refrigerator has an energy-efficient motor - The refrigerator may run longer than you're used to, because the compressor and fans operate at lower speeds that are more energy-efficient. This is normal. <p>NOTE: Your refrigerator may run even longer if the room is warm, a large load of food is added, the doors are opened often, or if a door has been left open.</p> |

GENERAL OPERATION Possible Causes and/or Recommended Solutions

Refrigerator seems noisy The compressor in your new refrigerator regulates temperature more efficiently and uses less energy than older models. During various stages of operation, you may hear normal operating sounds that are unfamiliar.

The following noises are normal:

- **Buzzing/Clicking** - Heard when the water valve opens and closes to dispense water or fill the ice maker. If the refrigerator is connected to a water line, this is normal. If the refrigerator is not connected to a water line, turn off the ice maker.
- **Cracking/Crashing** - Heard when ice is ejected from the ice maker mold.
- **Popping** - Heard when the inside walls contract/expand, especially during initial cooldown.
- **Pulsating/Whirring** - Heard when the fans/compressor adjust to optimize performance during normal operation.
- **Rattling** - Heard when water passes through the water line, or due to the flow of refrigerant. Rattling may also come from items placed on top of the refrigerator.
- **Water running or gurgling** - Heard when ice melts during the defrost cycle and water runs into the drain pan.
- **Sizzling** - Heard when water drips onto the heater during the defrost cycle.

Temperature is too warm

- **New installation** - Following installation, allow 24 hours for the refrigerator and freezer to cool completely.
NOTE: Adjusting the temperature control(s) to the coldest setting will not cool either compartment (refrigerator or freezer) more quickly.
- **Doors are opened often or not closed completely** - This allows warm air to enter the refrigerator. Minimize door openings, keep the doors fully closed, and make sure both doors are properly sealed.
- **Air vents are blocked** - Remove items that are immediately in front of the vents.
- **Large amount of warm food recently added** - Allow several hours for the refrigerator to return to its normal temperature.
- **Controls are not set correctly for the surrounding conditions** - Adjust the controls to a colder setting. Check the temperature again in 24 hours.

Temperature is too cold

- **Controls are not set correctly for the surrounding conditions** - Adjust the controls to a warmer setting. Check the temperature again in 24 hours.
- **Top refrigerator shelf is colder than lower shelves** - On some models, air from the freezer enters the refrigerator compartment through vents near the top refrigerator shelf. As a result, the top shelf can be slightly colder than lower shelves.
- **Air vents are blocked** - Remove items that are immediately in front of the vents.

Interior moisture buildup

NOTE: Some moisture buildup is normal. Clean with a soft dry cloth.

- **Room is humid** - A humid environment contributes to moisture buildup. Use the refrigerator only in an indoor location, with as little humidity as possible.
- **Doors are opened often or not closed completely** - This allows humid air to enter the refrigerator. Minimize door openings, keep the doors fully closed, and make sure both doors are properly sealed.

Interior lights do not work

- **Doors have been open for an extended period of time** - Close the doors to reset the lights.
- **Light bulb is loose in the socket or has burned out** - On models with incandescent or full-size LED interior light bulbs, tighten or replace the bulb. See "Lights."

NOTE: On models with mini LED lights, call for assistance or service if the interior lights do not illuminate when either door is opened. See either the front cover or the Warranty for contact information.

Dispenser lights do not work (on some models)

- **Dispenser light is turned off** - On some models, if the dispenser light is set to OFF, the light will turn on only when a dispenser pad/lever is pressed. If you want the dispenser light to stay on continuously, select a different setting. See "Water and Ice Dispensers."
- **Dispenser light is set to AUTO or NIGHT LIGHT** - On some models, if the dispenser light is set to AUTO or NIGHT LIGHT, make sure the dispenser light sensor is not blocked. See "Water and Ice Dispensers."

NOTE: On models with mini LED lights, call for assistance or service if the dispenser lights do not operate correctly. See either the front cover or the Warranty for contact information.

⚠ WARNING




Explosion Hazard

Use nonflammable cleaner.
Failure to do so can result in death, explosion, or fire.

DOORS AND LEVELING	Possible Causes and/or Recommended Solutions
Doors are difficult to open	<ul style="list-style-type: none"> ■ Gaskets are dirty or sticky - Clean the gaskets and contact surfaces with mild soap and warm water. Rinse and dry with a soft cloth.
Doors will not close completely	<ul style="list-style-type: none"> ■ Door is blocked open - Move food packages away from the door. Make sure all bins and shelves are in their correct positions. Make sure all packaging materials have been removed.
Doors appear to be uneven	<ul style="list-style-type: none"> ■ Doors need to be aligned, or refrigerator needs to be leveled - See the leveling and door alignment instructions.
Refrigerator rocks and is not stable	<ul style="list-style-type: none"> ■ Refrigerator is not level - To stabilize the refrigerator, remove the base grille and lower the leveling feet until they touch the floor. See the leveling and door alignment instructions.

⚠ WARNING



Cut Hazard

Use a sturdy glass when dispensing ice.
Failure to do so can result in cuts.

ICE AND WATER	Possible Causes and/or Recommended Solutions
Ice maker is not producing ice, not producing enough ice, or producing small/hollow ice	<ul style="list-style-type: none"> ■ Refrigerator is not connected to a water supply, or the water supply shutoff valve is not fully turned on - Connect the refrigerator to a water supply and make sure the water shutoff valve is fully open. ■ Kink in the water source line - A kink in the water line can reduce water flow, resulting in decreased ice production, small ice cubes, and/or hollow or irregularly-shaped ice. Straighten the water line. ■ Ice maker is not turned on - Turn on the ice maker. See “Ice Maker and Storage Bin.” ■ New installation - After connecting the refrigerator to a water source, flush the water system. (See “Water and Ice Dispensers.”) Wait 24 hours for ice production to begin. Wait 72 hours for full ice production. Discard the first three batches of ice produced. ■ Large amount of ice was recently removed - Allow sufficient time for the ice maker to produce more ice. ■ Ice is jammed in the ice maker ejector arm - Remove ice from the ejector arm using a plastic utensil. ■ Inadequate water pressure - Verify that the household has adequate water pressure. See “Water Supply Requirements.” ■ Water filter is installed incorrectly - Make sure the filter is properly installed. See “Water Filtration System.” ■ A reverse osmosis water filtration system is connected to your cold water supply - This can decrease water pressure. See “Water Supply Requirements.”

NOTE: If questions remain regarding water pressure, contact a licensed, qualified plumber.

ICE AND WATER Possible Causes and/or Recommended Solutions

Ice dispenser will not operate properly

- **Doors not closed completely** - Make sure both doors are firmly closed. (On some models, only the freezer door must be closed in order to operate the dispenser.)
- **New installation** - After connecting the refrigerator to a water source, flush the water system. (See “Water and Ice Dispensers.”) Wait 24 hours for ice production to begin. Wait 72 hours for full ice production. Discard the first three batches of ice produced.
- **Ice maker is not turned on, or ice bin is not installed correctly** - Turn on the ice maker and make sure the ice storage bin is firmly in position. See “Ice Maker and Storage Bin.”
- **Ice is clogged or frozen together in the ice storage bin, or ice is blocking the ice delivery chute** - Remove or separate the clogged ice, using a plastic utensil if necessary. Clean the ice delivery chute and the bottom of the ice storage bin using a warm damp cloth, then dry both thoroughly. To avoid clogging and to maintain a fresh supply of ice, empty the storage bin and clean both the storage bin and the delivery chute every 2 weeks.
- **Wrong ice has been added to the storage bin** - Use only ice cubes produced by the current ice maker.
- **Dispenser is locked** - Unlock the dispenser. See “Water and Ice Dispensers.”
- **Ice dispenser jams while dispensing crushed ice** - For models with the ice storage bin on the door, temporarily switch from crushed ice to cubed ice to clear the jam.
- **Dispenser pad/lever has been pressed too long** - Ice will automatically stop dispensing. Wait a few minutes for the dispenser to reset, then resume dispensing. Take large amounts of ice directly from the ice bin, not through the dispenser.
- **Water pressure to the home is not at or above 30 psi (207 kPa)** - The water pressure to the home affects the flow from the dispenser. See “Water Supply Requirements.”
- **Water filter is clogged or incorrectly installed** - Replace filter or reinstall it correctly. See “Water Filtration System.”

Ice or water has an off-taste, odor, or gray color

- **New plumbing connections** - New plumbing connections can result in off-flavored or discolored ice or water. This problem should go away over time.
- **Ice has been stored too long** - Discard the ice and wash the ice bin. Allow 24 hours for the ice maker to produce new ice.
- **Odor has transferred from food** - Use airtight moisture-proof packaging to store food.
- **Use of non-recommended water supply line** - Odors and tastes can transfer from certain materials used in non-recommended water supply lines. Use only a recommended water supply line. See “Water Supply Requirements.”
- **There are minerals (such as sulfur) in the water** - A water filter may need to be installed in order to remove the minerals.
- **Water filter was recently installed or replaced** - Gray or dark discoloration in ice or water indicates that the water filtration system needs additional flushing. See “Water and Ice Dispensers.”

Water dispenser will not operate properly

- **Doors not closed completely** - Make sure both doors are firmly closed. (On some models, only the freezer door must be closed in order to operate the dispenser.)
- **Refrigerator is not connected to a water supply, or the water supply shutoff valve is not turned on** - Connect the refrigerator to a water supply and make sure the water shutoff valve is fully open.
- **Kink in the water source line** - A kink in the water line can reduce water flow to the dispenser. Straighten the water line.
- **Water pressure to the home is not at or above 30 psi (207 kPa)** - The water pressure to the home affects the flow from the dispenser. See “Water Supply Requirements.”
- **New installation** - After connecting the refrigerator to a water source, flush the water system. See “Water and Ice Dispensers.”
- **Dispenser is locked** - Unlock the dispenser. See “Water and Ice Dispensers.”
- **Water filter is clogged or incorrectly installed** - Replace filter or reinstall it correctly. See “Water Filtration System.”
- **A reverse osmosis water filtration system is connected to your cold water supply** - This can decrease water pressure. See “Water Supply Requirements.”

NOTE: If questions remain regarding water pressure, contact a licensed, qualified plumber.

ICE AND WATER Possible Causes and/or Recommended Solutions

Water is leaking or dripping from the dispenser	<p>NOTE: After dispensing, a few additional drops of water are normal.</p> <ul style="list-style-type: none">■ Glass was not held under the dispenser long enough - Hold the glass under the dispenser for 2 to 3 seconds after releasing the dispenser pad/lever.■ New installation, or water filter was recently installed or replaced - Air in the water lines causes the water dispenser to drip. Flush the water system to remove the air in the water lines. See “Water and Ice Dispensers.”■ Residual ice in the dispenser chute is melting - Make sure the ice chute is free of ice shavings or pieces.
Water is leaking from the back of the refrigerator	<ul style="list-style-type: none">■ Water line connections are not fully tightened - Make sure all connections are firmly tightened. See “Connect Water Supply.”
Water from the dispenser is not cool enough (on some models)	<p>NOTE: Water from the dispenser is chilled to 50°F (10°C).</p> <ul style="list-style-type: none">■ New installation - Allow 24 hours after installation for the water supply to cool completely.■ Recently dispensed a large amount of water - Allow 24 hours for the new water supply to cool completely.■ Water has not been recently dispensed - The first glass of water may not be cool. Discard the first glass of water dispensed.■ Refrigerator is not connected to a cold water pipe - Make sure the refrigerator is connected to a cold water pipe. See “Water Supply Requirements.”

ACCESSORIES

Replacement Parts:

To order stainless steel cleaner or replacement filters, call 1 800 4 MY HOME® and ask for the appropriate part number listed below or contact your authorized Kenmore dealer.

Stainless Steel Cleaner and Polish:

Order Part #D22 M40083 R

Water Filter:

Order Part #9930 (P4RFKB2 or P4RFKB12)

Air Filter:

Order Part #W10335147A

Produce Preserver:

Order Part #W10335145A

PERFORMANCE DATA SHEET

Water Filtration System Model P5WB2L/P4RFB2/P4RFB12 Capacity 200 Gallons (757 Liters)



System tested and certified by NSF International against NSF/ANSI Standard 42 for the reduction of Chlorine Taste and Odor, and Particulate Class I*; and against NSF/ANSI Standard 53 for the reduction of Live Cysts, Asbestos, Lead, Lindane, Toxaphene, Atrazine, and 2,4 - D.

This system has been tested according to NSF/ANSI Standards 42 and 53 for the reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI Standards 42 and 53.

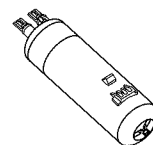
Substance Reduction Aesthetic Effects	NSF Reduction Requirements	Average Influent	Influent Challenge Concentration	Maximum Effluent	Minimum % Reduction	Average % Reduction
Chlorine Taste/Odor Particulate Class I*	50% reduction 85% reduction	2.0 mg/L 7,300,000 #/mL	2.0 mg/L ± 10% At least 10,000 particles/mL	0.20 mg/L 75,000 #/mL**	97 99	97.2 99.4
Contaminant Reduction	NSF Reduction Requirements	Average Influent	Influent Challenge Concentration	Maximum Effluent	Minimum % Reduction	Average % Reduction
Live Cysts [†]	99.95%	160,000/L	50,000/L min.	54/L [†]	99.97	99.99
Asbestos	99%	87 MFL	10 ⁷ to 10 ⁸ fibers/L ^{††}	0.17 MFL	99	99
Lead: @ pH 6.5	0.010 mg/L	0.160 mg/L	0.15 mg/L ± 10%	0.001 mg/L	99.4	99.4
Lead: @ pH 8.5	0.010 mg/L	0.140 mg/L	0.15 mg/L ± 10%	0.005 mg/L	98.6	98.6
Lindane	0.0002 mg/L	0.0019 mg/L	0.002 mg/L ± 10%	0.00002 mg/L	98.9	99
Toxaphene	0.003 mg/L	0.014 mg/L	0.015 mg/L ± 10%	0.001 mg/L	93	93
Atrazine	0.003 mg/L	0.0094 mg/L	0.009 mg/L ± 10%	0.0005 mg/L	94.5	94.7
2,4 - D	0.07 mg/L	0.220 mg/L	0.210 mg/L ± 10%	0.028 mg/L	87.5	96.1

Test Parameters: pH = 7.5 ± 0.5 unless otherwise noted. Flow = 0.5 gpm (1.9 Lpm). Pressure = 60 psig (413.7 kPa). Temp. = 68°F to 71.6°F (20°C to 22°C). Rated service capacity = 200 gallons (757 liters).

- It is important that operational, maintenance, and filter replacement requirements be carried out for the product to perform as advertised. Property damage can occur if all instructions are not followed.
- Use replacement filter P4RFB2/P4RFB12, part #9930. 2014 suggested retail price of \$49.99 U.S.A./\$59.99 Canada. Prices are subject to change without notice.
 - Style 1** – When the water filter status display changes from “GOOD” to “ORDER,” order a new filter. When the filter indicator reads “REPLACE,” it is recommended that you replace the filter.
 - Style 2** – When the filter indicator changes from green to yellow, order a new filter. When the indicator changes from yellow to red, it is recommended that you replace the filter.
 - Style 3** – When the filter indicator reads 10%, order a new filter. When the indicator reads 0%, it is recommended that you replace the filter.
- After changing the water filter, flush the water system. See “Water and Ice Dispensers.”
- These contaminants are not necessarily in your water supply. While testing was performed under standard laboratory conditions, actual performance may vary.
- The product is for cold water use only.
- The water system must be installed in compliance with state and local laws and regulations.
- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.
- Refer to the “Warranty” section in this Use & Care Guide for the Manufacturer’s name, address and telephone number.
- Refer to the “Warranty” section in this Use & Care Guide for the Manufacturer’s limited warranty.

Application Guidelines/Water Supply Parameters

Water Supply	City or Well
Water Pressure	30 - 120 psi (207 - 827 kPa)
Water Temperature	33° - 100°F (0.6° - 37.8°C)
Service Flow Rate	0.5 gpm (1.9 Lpm) @ 60 psi



*Class I particle size: >0.5 to <1 um

**Test requirement is at least 100,000 particles/mL of AC Fine Test Dust.

[†]Based on the use of *Cryptosporidium parvum* oocysts

^{††}Fibers greater than 10 um in length

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1-800-827-6655 (U.S.A.)

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(1-800-533-6937)

